



DeskPRO Build #371 Released

Chris Padfield - 2014-10-03 تعليقات (۱) - تعليقات - Chris Padfield

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #371

:The following is an automatically generated list of changes in this release

FIX Agent: Dismissing/clicking last notification shows a 'flash' before closing menu •

FIX Agent: Clicking on a notification would close the notification menu •

FIX Some EWS servers would not authenticate with DeskPRO because the NTLM auth
method was disabled

FIX Installer (and possibly some other admin or reports sections) would not always • work in IE9

FIX If a phrase was overridden in English, that English phrase would be used in other • languages if those languages did not also override it

FIX URL auto-correction was not working (e.g., if you had https URL but users arrived • (at non-https URL, they were not redirected

FIX Logged errors if you delete an agent while they have an active session in the • agent interface

FIX Creating ticket via API would fail if custom fields were set •

FIX fixed error caused by php bug #43200 •

.This update has now been rolled out to all Cloud customers

If you are using DeskPRO Download, you can update your installation from the admin .interface