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## DeskPRO Build #368 Released

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.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #368

:The following is an automatically generated list of changes in this release

- IMPROVEMENT Ticket debug log includes extra information ●
- FIX Agent: Removing related content from downloads ●
- FIX Cron task emitting 'Currently installing updates' during upgrade (for cron, means emails sent to sys (admin) ●
- FIX New installs did not enable attachments on new ticket form ●
- FIX Agent: Ticket log of adding/removing CC'd users and agent followers ●
- FIX A user validating their email address would not always validate their existing tickets ●
- FIX Agent: Billing/timelog did not show on newticket ●
- (FIX API: Remove commas in labels (they are invalid label characters) ●
- FIX Agent: Linking existing tickets would always act as though the 'parent' checkbox was checked, even if it was not ●
- FIX Agent: Merging tickets did not merge linked tickets ●
- FIX Agent: Flagged ticket results would not show archived tickets ●
- FIX Agent: When peeking first pane when it is collapsed, it would close when interacting with grouping or search forms ●
- FIX Admin: Agents list using lots of memory ●
- FIX dp:agents command with the --whitelist-ip action ●
- FIX Agent: Current agent was missing from the list of 'followers' options on new ticket ●

.This update has now been rolled out to all Cloud customers

.If you are using DeskPRO Download, you can update your installation from the admin interface