DeskPRO Build #367 Released

Deskpro Releases - (٠) تعليقات - Chris Padfield - 2014-09-09

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #367.

The following is an automatically generated list of changes in this release:

• NEW New setting that controls if "Remember me" is enabled for agent logins
• IMPROVEMENT Show more info about ElasticSearch status
• FIX Admin: Initiate display of 'agent has overrides' message when agent does not belong to any groups
• FIX Rendering of agent icon in ticket quick-search results
• FIX Removing CC always showing permission error
• FIX Agent: ElasticSearch query error if agent had no permissions on any departments
• FIX Admin: Strange scrolling behaviour when left column is overflowing
• FIX Agent: Search words did not save on articles
• FIX Correct creation system name for gateway (was misspelled 'gatway')
• FIX Detect crashed ElasticSearch indexing and show button to restart
• FIX Detect redirection loops with bad URL rewriting configuration
• FIX Add back the link to the changelog in admin version notice
• FIX Certain cases where search tables could become out of sync
• FIX Admin: Using the 'invite agent' form would show loading indicator forever
• FIX Some trivial changesets (such as locking) would result in update triggers being run
• FIX Possible 'unclosed transaction' in email gateway when handling unknown CC'd users in a closed helpdesk

This update has now been rolled out to all Cloud customers.

If you are using DeskPRO Download, you can update your installation from the admin interface.