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## DeskPRO Build #366 Released

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.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #366

:The following is an automatically generated list of changes in this release

- IMPROVEMENT Remove timeout when running background ElasticSearch indexing •
- IMPROVEMENT Some minor improvements to JS apps, add in a way to listen to fragment events •
  - FIX Admin: Possible PHP error setting teams on new agents •
  - FIX Agent: Possible 'Nesting level too deep' errors on view ticket •
- FIX Third-party library setting that increased minimum version of PHP to PHP 5.3.9 •
  - FIX People being created with timezone set to UTC rather than default timezone •
  - FIX Agent: Removing a CC would remove the 'add cc' input box •
- FIX Agent: Incorrect error message if you tried to remove a CC but did not have permission to do so •
  - FIX Permission overrides for agents would not apply properly •
- .FIX Admin: Appropriate error messages have been added for errors made while editing templates •
  - FIX Admin: Updating custom sidebar blocks did not persist •
- FIX Agent: Creating a new ticket from agent interface would cause loading indicators to appear until refresh •
  - (FIX Agent app proxy did not send raw POST data (always assumed an array •
  - FIX Admin: 'password' field for MS Exchange account was plain-text •
- FIX Creating new field option hierarchy would fail unless you created parent items first, saved, then .child items •
- .FIX Server Requirements: Do not show recommendation if any opcode cache is installed •

.This update has now been rolled out to all Cloud customers

.If you are using DeskPRO Download, you can update your installation from the admin interface