

DeskPRO Build #366 Released

Release Announcements - (·) Christopher Padfield - Comments - 2014-09-08

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #366

:The following is an automatically generated list of changes in this release

- IMPROVEMENT Remove timeout when running background ElasticSearch indexing •
- IMPROVEMENT Some minor improvements to JS apps, add in a way to listen to •
fragment events
- FIX Admin: Possible PHP error setting teams on new agents •
- FIX Agent: Possible 'Nesting level too deep' errors on view ticket •
- FIX Third-party library setting that increased minimum version of PHP to PHP 5.3.9 •
- FIX People being created with timezone set to UTC rather than default timezone •
- FIX Agent: Removing a CC would remove the 'add cc' input box •
- FIX Agent: Incorrect error message if you tried to remove a CC but did not have •
permission to do so
- FIX Permission overrides for agents would not apply properly •
- FIX Admin: Appropriate error messages have been added for errors made while •
.editing templates
- FIX Admin: Updating custom sidebar blocks did not persist •
- FIX Agent: Creating a new ticket from agent interface would cause loading indicators •
to appear until refresh
- (FIX Agent app proxy did not send raw POST data (always assumed an array •
- FIX Admin: 'password' field for MS Exchange account was plain-text •
- FIX Creating new field option hierarchy would fail unless you created parent items •
.first, saved, then child items
- FIX Server Requirements: Do not show recommendation if any opcode cache is •
.installed

.This update has now been rolled out to all Cloud customers

If you are using DeskPRO Download, you can update your installation from the admin
.interface