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DeskPRO Build #363 Released

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.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #363

:The following is an automatically generated list of changes in this release

- IMPROVEMENT Show DeskPRO news items as tabs in agent interface ●
 - FIX Pulsing tab when new chat message arrives ●
 - FIX SLAs did not render to ticket list ●
 - FIX KB mass-actions while in single-column mode ●
 - FIX Pane resizer when in two-column mode ●
- FIX ElasticSearch 'test' would sometimes show passed when it actually failed ●
- FIX Trigger list would show empty message even if there were department or email account triggers ●
 - FIX Many SQL queries used on ticket display when many agents exist in the system ●
 - FIX 'Add' menu did not close if your mouse pointer was directly right of the button ●
- FIX Possible issues with some LDAP/ActiveDirectory user sources to do with updated 3rd-party library ●

.This update has now been rolled out to all Cloud customers

.If you are using DeskPRO Download, you can update your installation from the admin interface