DeskPRO Build #363 Released

Release Announcements - (٠) تعليقات - Chris Padfield - 2014-09-03

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #363

:The following is an automatically generated list of changes in this release

• IMPROVEMENT Show DeskPRO news items as tabs in agent interface
• FIX Pulsing tab when new chat message arrives
• FIX SLAs did not render to ticket list
• FIX KB mass-actions while in single-column mode
• FIX Pane resizer when in two-column mode
• FIX ElasticSearch 'test' would sometimes show passed when it actually failed
• FIX Trigger list would show empty message even if there were department or email account triggers
• FIX Many SQL queries used on ticket dislpay when many agents exist in the system
• FIX 'Add' menu did not close if your mouse pointer was directly right of the button
• FIX Possible issues with some LDAP/ActiveDirectory user sources to do with updated 3rd-party library

.This update has now been rolled out to all Cloud customers

If you are using DeskPRO Download, you can update your installation from the admin interface.