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DeskPRO Build #359 Released

[Deskpro Releases](#) - [تعليقات \(.\)](#) - Security Test - 2014-08-15

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #359

:The following is an automatically generated list of changes in this release

- FIX Missing AgentTeam helper could cause problems when sending agent email notifications •
- FIX Would not be able to remove CC's via the 'x' icon after adding a reply/note •
- FIX Saving an email account would move the account to the bottom of the list pane •
- FIX "Waiting time until resolution" SLA type was failing prematurely •
- FIX Reports: Cloning a report would also save the current report •
- FIX Reports: Run Report would save the current report •
- FIX Reports: Running a report with title variables would not work •
- FIX Defining KB labels in admin •
- FIX 'Remove cc' option in user interface was missing names •
- FIX Fix non-consistent behaviour when working with ticket layouts and setting field criteria •
- FIX Label options in agent interface did not include all labels •
- FIX Null values were not handled properly in ticket filter criteria •
- FIX Could not create filters with 'total waiting time' criteria in admin interface •
- FIX Fix preg callback with hipchat action could cause problems on some servers due to backtrack limits •

.This update has now been rolled out to all Cloud customers

.If you are using DeskPRO Download, you can update your installation from the admin interface