

Deskpro Releases > DeskPRO Build #359 Released < الاخبار

## DeskPRO Build #359 Released

Chris Padfield - 2014-08-15 - <u>تعليقات</u> - Chris Padfield - 2014-08-15

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #359

:The following is an automatically generated list of changes in this release

- FIX Missing AgentTeam helper could cause problems when sending agent email notifications
  - FIX Would not be able to remove CC's via the 'x' icon after adding a reply/note •
  - FIX Saving an email account would move the account to the bottom of the list pane
    - FIX "Waiting time until resolution" SLA type was failing prematurely
      - FIX Reports: Cloning a report would also save the current report
        - FIX Reports: Run Report would save the current report •
      - FIX Reports: Running a report with title variables would not work
        FIX Defining KB labels in admin
        - FIX 'Remove cc' option in user interface was missing names •
- FIX Fix non-consistent behaviour when working with ticket layouts and setting field criteria
  - FIX Label options in agent interface did not include all labels •
  - FIX Null values were not handled properly in ticket filter criteria •
  - FIX Could not create filters with 'total waiting time' criteria in admin interface •
- FIX Fix preg callback with hipchat action could cause problems on some servers due to backtrack limits •

.This update has now been rolled out to all Cloud customers

.If you are using DeskPRO Download, you can update your installation from the admin interface