

DeskPRO Build #349 Released

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.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #349

:The following is an automatically generated list of changes in this release

- NEW Can now use advanced formatting/variables in 'set subject' trigger ●
- FIX "Ticket Defaults" settings would show as blanks if the selection was to do no action ●
- FIX Bugs in the workflow of feedback validation ●
- FIX Opening task date dialog when using Chrome on a touch device ●
- FIX 'View Full Message' button did not work on Win8/Touch devices ●
- FIX 'Forward Message' did not embed inline images properly ●
- FIX Adding CC's from agent interface did not always show suggestions as you typed ●
- FIX \$http object (used in widgets/apps) was not signign requests with the request token which made it fail when calling the DeskPRO proxy ●
- FIX Bad display of hr tags in articles ●
- FIX Saving ticket notification preferences for an agent from admin interface sometimes would not work. ●
 - .If agent had no 'other notifications' enabled, then saving ticket notifications wouldn't persist
- FIX Task counts not showing same results as actual number of tasks in a list ●
- FIX Error on delegated task list when agent is part of one or more teams ●
- FIX Some apps settings would not be set properly upon first install and would need you to re-save the settings page ●
- FIX API data not being updated when custom fields are updated. Also affects subject not being updated .in real-time if it was changed on the back-end ●

.This update has now been rolled out to all Cloud customers

.If you are using DeskPRO Download, you can update your installation from the admin interface