



DeskPRO Build #341 Released

Release Announcements - (٠) تعليقات - Chris Padfield - 2014-06-30

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #341

:The following is an automatically generated list of changes in this release

FIX No pagination on tasks list (could cause memory errors due to system loading too • (many records

FIX Reports interface broke if you did not have admin permission •

FIX ActiveDirectory app: The 'short domain' option would not save properly, resulting • in slash-style usernames not working

FIX JIRA app: Deleting issue in JIRA would break JIRA tab in DeskPRO due to the • system trying to find an invalid issue

FIX JIRA app: Default project setting did not work properly •

FIX JIRA app: Switching projects did not load proper settings for that project type •

FIX JIRA app: Missing loading indicator when opening 'export to jira' dialog •

'FIX JIRA app: Issue list did not update when you used 'export to jira •

FIX SalesForce app not rendering results to tickets and profiles •

FIX SalesForce app would break if some default feilds (e.g., Department) were • disabeld or hidden via field-level security

.This update has now been rolled out to all Cloud customers

If you are using DeskPRO Download, you can update your installation from the admin .interface