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DeskPRO Build #339 Released

Chris Padfield - 2014-06-11 <u>تعليقات</u> - Chris Padfield - 2014-06-11

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #339

:The following is an automatically generated list of changes in this release

- FIX Macros not appearing in agent interface •
- FIX Handling of link users click when validating their email address
 - FIX 'check user is validated' trigger criteria •
- FIX In reporting interface, links to other interfaces were invalid for servers without clean URLs enabled $\, ullet \,$
 - FIX False 'test' failures when setting up some user auth apps •
 - FIX 'Unresolved tickets with 10 or more agent replies' report •
 - FIX Custom reports did not process replacement options in title •
 - FIX Header in reports interface, and add link to download reports manual $\, ullet \,$
 - FIX Formatting on agent chat history section •
 - FIX Ticket satisfaction links were not showing in user emails $\, ullet \,$
 - FIX Agent open chat lists had bad formatting •
 - FIX A few UI locations not handling 'disable registration' setting
 - FIX Some user auth apps were marked as single-instance apps •

.This update has now been rolled out to all Cloud customers

.If you are using DeskPRO Download, you can update your installation from the admin interface