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DeskPRO Build #333 Released

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.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #333

:The following is an automatically generated list of changes in this release

- IMPROVEMENT Add view option to show IDs next to items in admin interface (e.g., so you can get IDs ●
(for use with the API ●
- (IMPROVEMENT Setting to set default email account used for non-ticket emails (e.g., password resets ●
- FIX Input types should be 'passwords' for Test modals when configuring external user auth apps ●
- FIX Agent-forwarded emails ●
- FIX CheckAgent term when using changed/notchanged mode ●
- FIX Chat count on org profile view ●
- FIX Custom ref formats were not being used ●
- FIX Editing 'send agent email' trigger actions would always save null values, so no emails would be sent ●
- FIX Dragging new field into layout editor would not save the correct order ●

.This update has now been rolled out to all Cloud customers

.If you are using DeskPRO Download, you can update your installation from the admin interface