

DeskPRO Build #332 Released

Release Announcements - (٠) تعليقات - Chris Padfield - 2014-06-03

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #332

:The following is an automatically generated list of changes in this release

CHANGE HTML allowed in agent replies a bit more permissive •

FIX Count badges in agent interface were fixed near the top of the app strip •

FIX Merge window overflows with very long custom field data •

FIX Editing workflow field did not work •

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FIX You could enable fields even when no options were defined •

FIX Agent ticket layouts using same as user layout. Also make sure user layouts • always contain the minimum fields

FIX Email address row on embedded ticket forms •

.This update has now been rolled out to all Cloud customers

If you are using DeskPRO Download, you can update your installation from the admin .interface