

Deskpro

DeskPRO Build #330 Released

Chris Padfield - 2014-05-29 تعليقات (۱) تعليقات - Chris Padfield

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #330

:The following is an automatically generated list of changes in this release

NEW User sources such as Google can be used to log in to the agent interface •

NEW Google Authentication app can now target a specific Google Apps domain •

CHANGE Custom field descriptions will have linebreaks rendered in user interface •

CHANGE Include agents in search box when using 'change user' on a ticket •

FIX Run order of trigger groups would display incorrectly sometimes •

FIX Updating choice field option names •

FIX Fix 'query' parameter on ticket filter api •

FIX Note drafts being placed in the reply tab •

FIX Select box filtering did not work well with diacritics •

FIX Agent login sometimes would not redirect you to proper URL (e.g., to an open • (ticket

FIX Google auth app •

FIX Upgrader trying to sync custom apps as if they were native apps •

FIX Deleting agent to a user would not delete filters and some other agent-related • associations

.This update has now been rolled out to all Cloud customers

If you are using DeskPRO Download, you can update your installation from the admin interface