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DeskPRO Build #308 Released

Deskpro Releases - (٠) تعليقات - Chris Padfield - 2013-10-25

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #308.

The following is an automatically generated list of changes in this release:

- FIX Update local user record when remote usersource record changes email address
- FIX Missing 'cog' menu on comments of feedback/downloads/news/kb
- FIX Incorrect numbers under overview "SLA" report when multiple SLAs exist
- FIX Handle merging of tickets that have a 'parent' set
- FIX Sub-tickets showing self under 'other tickets with the same parent'
- FIX Searching for people with phone number criteria

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours.

If you are using DeskPRO download, you can update your installation from the admin interface.