

Deskpro



Deskpro Releases - (۱) تعليقات - Chris Padfield - 2013-09-06

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #295

:The following is an automatically generated list of changes in this release

IMPROVEMENT Added text email cut pattern for the mutt client •

FIX Possible JS error on reply form if no signature is set •

FIX Text on "search" button missing in ticket merge menu •

FIX "refresh" notice containing escaped HTML where the countdown sholud be •

FIX v3 importer did not insert own transports for each gateway account so every • account would use the same default transport which could cause confusion later if .triggers etc are used

FIX Changes made to a new ticket by a trigger would not be visible in the notification • email template (e.g., the variable for department title would not be the department .(set with a trigger

FIX MySQL error on some servers when viewing the agent login log •

If you are using the cloud version of DeskPRO, your account will have already been updated .or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin interface