

## DeskPRO Build #29 Released

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.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #29

:The following is an automatically generated list of changes in this release

- Dont show drag+drop marker for IE, drag+drop file uploading not supported
  - Run email through a pre-cleaner to replace some outlook double lines and empty tags
  - Properly update ticket header when agent/team changed in reply
  - Update ticket row in list after reply so it has correct properties
  - Fix default selections in replybox
  - Fix call to showSavePuff from success ajax that might be working on element that was already removed
  - Layout of agent email notification to put message first before props
  - New cut marker code uses html attributes instead of text to prevent it from appearing in email client previews
  - Correct reading lang code form xml file
- If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours
- .If you are using DeskPRO download, you can update your installation from the admin interface