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## DeskPRO Build #287 Released

Deskpro Releases - (د تعليقات - Chris Padfield - 2013-08-14

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #287

:The following is an automatically generated list of changes in this release

- FIX Prevent over-cutting in new tickets on DeskPRO emails (e.g., if a user forwarded a feedback .(notification email, it would be cut down to a blank message
- (FIX Inserting KB articles into ticket reply missing all formatting (HTML was completely stripped •

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated . within the next 24-48 hours

.If you are using DeskPRO download, you can update your installation from the admin interface