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## DeskPRO Build #278 Released

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.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #278

:The following is an automatically generated list of changes in this release

- NEW New 'cc users' trigger and macro action •
- IMPROVEMENT Easier category editing in Publish section. View a category and there is a new tab in the list view to change the cat properties •
- IMPROVEMENT New flat style in the crm pane in the agent interface •
- IMPROVEMENT New flat style in the publish pane in the agent interface •
- IMPROVEMENT New flat style in the chat pane in the agent interface •
- IMPROVEMENT New flat style in the feedback pane in the agent interface •
- IMPROVEMENT New flat style in the tasks pane in the agent interface •
- IMPROVEMENT Handling of APC allocation errors so they dont cause problems in the agent interface when they occur •
- IMPROVEMENT New ticket from user interface now waits for attachments to finish uploading before submitting form. Fixes cases where user submits tickets before their attachments were saved •
- IMPROVEMENT Error logging on failed outgoing email to help debug problems •
- CHANGE Dont show password change forms for users from usersources (e.g., from activedirectory or ldap etc) •
- FIX Possible PHP warning about going over max\_input\_vars when saving recent tabs list •
- FIX Rendering of custom date fields in reports •
- FIX Bad handling of user registration when email and agent validation is enabled on a locked-down helpdesk •
- FIX Possible duplicate related content record during dp3 import •
- FIX Remove context menu from tinymce editors. Doesn't always work and when it does, the .cut/copy/paste options don't always work •

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours

.If you are using DeskPRO download, you can update your installation from the admin interface