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DeskPRO Build #274 Released

Deskpro Releases - (١٠) تعليقات - Chris Padfield - 2013-07-16

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #274

:The following is an automatically generated list of changes in this release

- NEW Can craft agent url with #q:searchterm to load interface with a quicksearch term •
- IMPROVEMENT Searching for a name from quicksearch returns similar results to a normal CRM search on name
 - IMPROVEMENT Replacement of Wingding emoticons from Outlook into ASCII chars •
 - IMPROVEMENT Trigger for "send autoclose email warning" sends from gateway address and looks similar to other notifications
 - IMPROVEMENT Agent permissions selector on department page has button to toggle all
 - CHANGE Reduce width of edit macro popup so it works on smaller screens
 - FIX Google login adapter •
 - FIX Missing pagination from agent search in articles, news, downloads, feedback
 - FIX API for people returning ticket fields instead of people fields •
- FIX Fix email address format check on ticket gateway CC's which could allow invalid email addresses to be added to tickets
 - FIX Click target area for opening menus in replybox could be off by a few pixels •
 - FIX Removing uploaded attachment to newticket form would still submit it with the ticket •

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated .within the next 24-48 hours

.If you are using DeskPRO download, you can update your installation from the admin interface