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## DeskPRO Build #274 Released

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.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #274

:The following is an automatically generated list of changes in this release

- NEW Can craft agent url with #q:searchterm to load interface with a quicksearch term ●
- IMPROVEMENT Searching for a name from quicksearch returns similar results to a normal CRM search ●  
on name
- IMPROVEMENT Replacement of Wingding emoticons from Outlook into ASCII chars ●
- IMPROVEMENT Trigger for "send autoclose email warning" sends from gateway address and looks ●  
similar to other notifications
- IMPROVEMENT Agent permissions selector on department page has button to toggle all ●
- CHANGE Reduce width of edit macro popup so it works on smaller screens ●  
FIX Google login adapter ●
- FIX Missing pagination from agent search in articles, news, downloads, feedback ●
- FIX API for people returning ticket fields instead of people fields ●
- FIX Fix email address format check on ticket gateway CC's which could allow invalid email addresses to ●  
be added to tickets
- FIX Click target area for opening menus in replybox could be off by a few pixels ●
- FIX Removing uploaded attachment to newticket form would still submit it with the ticket ●

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated  
within the next 24-48 hours

.If you are using DeskPRO download, you can update your installation from the admin interface