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DeskPRO Build #273 Released

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.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #273

:The following is an automatically generated list of changes in this release

- NEW Added "advanced" setting to toggle off subject matching in email gateway ●
- NEW Added Portuguese language ●
- IMPROVEMENT Handle client emails with a null Return-Path being falsely identified as robot messages ●
- CHANGE Gateway auto-subject matching against open tickets only (not closed or resolved). Prevents ●
.resolved tickets from being resurrected if a common subject is used
- FIX Saving 'keep read' option on gateways did not work ●
- FIX "Feedback and support tab" widget code was missing /index.php/ component (matters for sites ●
(without rewrite enabled
- FIX Remove placeholder text from editor in massactions overlay to prevent bug in IE where the ●
.placeholder text is inserted as the value
- FIX Label on "Can edit and delete messages" in admin perms under the 'Others' section ●
- FIX Missing "agent note" notification options for browser notifications ●
- FIX Another case of out-of-office auto-replies from agents creating new tickets ●
- FIX Ticket log showing "Reply by agent" on user replies ●
- FIX Using changing 'From' account from Sendmail Queue screen would incorrectly serialise the ●
message in the datastore
- FIX Updating email address in agent interface when using an external user source like LDAP would ●
.always say password is invalid

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated
.within the next 24-48 hours

.If you are using DeskPRO download, you can update your installation from the admin interface