

## DeskPRO Build #272 Released

[Deskpro Releases](#) - [تعليقات \(0\)](#) - Chris Padfield - 2013-07-02

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #272

:The following is an automatically generated list of changes in this release

- FIX Ticket merge menu listing currently ticket as an option
- FIX Notifications causing h-scroll when sub-line is too long
- FIX Merging agent accounts from agent interface could remove agent status on the account
- FIX Missing 'None' options under grouping by Product and Category
- FIX "Sending" overlay in replybox did not cover some buttons
- (FIX Weird phantom option added to labels list (and some other multi-select select2's
- FIX Tab icon on newticket when moved to tab
- FIX Agent-only chat fields showing in user interface
- FIX Entries into log\_items could potentially cause errors if long logs went over max\_packet\_size
- FIX Losing website\_url in widget during redirects

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours

.If you are using DeskPRO download, you can update your installation from the admin interface