

DeskPRO Build #256 Released

Release Announcements - تعليقات (٠) - Chris Padfield - 2013-04-08

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #256

:The following is an automatically generated list of changes in this release

- Long subjects hiding rejection reason in rejection log
 - Limit in fetching previous tickets when viewing user profile not being enforced. If a user had many tickets (e.g., an automated account) then they would all be loaded for display in the list
 - "[Validating feedback showing author line as "Revision as [name
 - Submitting feedback as an existing user account should require login
 - Add protection against races during login (mostly obvious when using an external usersource where you could get a dupe user error if a user "doubt clicks" etc
 - Double-POST request when sending reply via shortcut
 - Reverting just the body part of an email template would reset the subject
 - JS error when creating a new macro while newticket window is open
 - Embedded images not appearing when using "Forward Message" function
 - Uploading custom favicon from portal when using remote blob storage
 - Prevent problems if user somehow has a bad timezone
 - Center-alignment of some text if custom design had centered document
 - Saving feedback status titles
 - Password fields in some user sources were shown as readable text fields
 - Missing "delete others" permission check
 - Notice when using trigger to send a custom email to specific agents
- If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours
- If you are using DeskPRO download, you can update your installation from the admin interface