

DeskPRO Build #235 Released

Chris Padfield - 2013-02-05 - تعليقات - Chris Padfield

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #235

:The following is an automatically generated list of changes in this release

Fix possible 'array to string conversion' errors •

Fix macros not allowing you set multiple custom ticket field actions •

Fix priority titles being blank in macro editor •

Fix couple bugs with setting user fields via macro, fix descriptions for choice fields • missing value

Clean up setting up validator •

Deskpro

Attempt to refresh wincache after upgrades •

Fix timezone application to time created •

Fix custom field descriptions in macros when the are choice fields •

Fix set person field trigger description •

Fix ticketlog showing resolved by "system" when a user resolves a ticket and leaves • feedback

Tweak display of phone number line when requesting demo lic •

Slow page log is not on by default - Also 'Debug Settings' in admin phpinfo renamed • to 'Config Settings' since they arent just debug settings

Dont put client message cleanup in transaction. No point and can result in deadlocks •

Fix bad filename/mimetype when email contains file attachment with no file • extension

Fix switching between validation options •

Fix empty selection causing invalid option validator going off for single select fields •

Save phone number from AD •

Parse out CC's in forwarded messages •

Fix phrase title for not found error page •

Simple trigger import/export •

Fix pre-processing on custom templates writing incorrect 'ignore missing' tag •

Add macro action to close the ticket tab, add option to automatically check "Close •

tab after reply" option when setting resolved

Fix setting due date on tasks from ticket view •

Fix re-validation of mulit-select fields thinking the field is invalid when it wasnt due to • not using key

Fix some issues to do with "reset form" in agent omni search sheet •

Handle bad result in Google auth •

Show account offline message for sites •

If you are using the cloud version of DeskPRO, your account will have already been updated .or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin .interface