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DeskPRO Build #232 Released

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.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #232

:The following is an automatically generated list of changes in this release

- Show times for error logs in admin interface in local timezone
 - Fix trying to call destroy on alreay destroyed object •
- Fix possible JS erorr with reference to undefined var when closing a tab •
- Fix comments being set to validating when when validation on comments is disabled, but email
 validation on accounts is enabled
 - Fix user waiting grouping being off by one time group •
- Send log files as part of cron-resumed warning email Reported errors also include a tail of server log files
- Some tweaks around email processing to better handle running out of memory Distinction between inserted/processing. Sources can be inserted without being processed. Inserted messages are processed next run Attempt to break process loop when nearing memory limit
 - Add page to browse all sources •
 - Add downloadable server info report file from PHP Info page
 - Add Strings method to make an ascii table •
- Portal page title tweaks Homepage by default is the site name rather than the chosen section (e.g., before you'd have just "News") Site name appended to titles
- Dont suppress warnings from fsockopen when connecting to POP3 server or else that may eat up logs about OS-level blocking. That is, fsockopen only returns errno's to do with the socket, if it failed before .the socket was created, then a standard PHP warning might be raised instead
 - Fix some issues with update scroller track in tickets section •
- Editing tasks from ticket was not doing anything, show error on trying to add task with no description
 - Fix agent selector under ticket tasks •
 - Add timezone to initial agent welcome screen •
 - Add some spacing around online agents notice •
 - Fix extra merge button, possible error when comparing if objects are the same ullet
 - Remove line that reset user waiting time in addMessage. This is all handled within status changes ullet .instead
 - .Fix a situation with reports where the sorting wasn't correct
 - . Ensure that there are no timeouts in reports $\, ullet \,$
 - Fix possible recursion with changes to properties recursively calling change event •
 - Handle case where POP3 server doesnt suppor tthe CAPA command to give list of capabilities •
 - Add support for automatically dismissing Chrome desktop notifications over time (configurable per ullet .(user
- During import, create dummy disabled agent accounts when messages from deleted techs are detected
 - Clean up merge overlays a bit •
 - Fix going back to Message tab from Full Log tab still showing log items •
 - Fix strange tab selection behaviour when switching between Settings tabs in agent interface $\, ullet \,$
 - On Windows machines, config editor should be 127.0.0.1 and not local host $\, \bullet \,$
 - Fix CSS on IE compat instructions cutting text off •
 - Fix menu description for admin CRM/Fields item •
- Increase timeout of opening a tab page A jQuery timeout is from when the call is initiated. It doesn't \bullet take into account if the request has started, if it's almost done, if it's just slow etc. So a higher timeout and just let the browser decide on timeouts is generally better
- Fix weirdness around updating lists with "Tickets I Follow" (and other filters that use participants as (criteria
 - Move portal off into UserKernel preResponseHandled •

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated ... within the next 24-48 hours

.If you are using DeskPRO download, you can update your installation from the admin interface