



## DeskPRO Build #222 Released

Release Announcements - (٠) تعليقات - Chris Padfield - 2013-01-22

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #222

:The following is an automatically generated list of changes in this release

Fix missing unit •

Properly log trigger changes on new tickets from newticket triggers •

'Fix display of 'always notify teams •

Fix possible unset key warning •

Fix possible errors to do with unloaded entities after they've become detached •

fix possible PHP warning with vcard that has empty blocks •

Fix possible JS error with fileupload errors •

Gracefully handle failure to get unique refcode with custom pattern, log the bad •

pattern and have a fallback on a random one

Add button to insert variables into snippets •

Fix plaintext cutting when using plaintext as a result of long html message •

Fix CC users added to ticket at time of ticket creation •

Add blockquote css to emails •

Fix file backup using lots of memory, descending into data dir •

.Only try to regenerate API tokens if the person already exists •

If you are using the cloud version of DeskPRO, your account will have already been updated .or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin interface