DeskPRO Build #221 Released

Deskpro Releases - (٠) تعليقات - Chris Padfield - 2013-01-19

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #221.

The following is an automatically generated list of changes in this release:

• Ensure that the API tokens table is created as necessary.
• Allow report groupings to be changed via the report body title itself.
• Show icons with reports to indicate the type of chart displayed. Add more default reports. Fix assorted reporting bugs.
• Support for SELECT * style queries in the report builder to select all fields/associations from an entity (for example, tickets.* or tickets.person.*).
• Support relative date offsets in report queries with the INTERVAL operator (example: tickets.date_created + INTERVAL 3 DAYS).
• Various report builder bug fixes and several additional built in reports.
• Fix possible chat status fights between two open agent interfaces
• Fix chat tab location being left all the time
• fix possible error when replaceHolder calls
• Add alt exception summary to log

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours.

If you are using DeskPRO download, you can update your installation from the admin interface.