DeskPRO Build #221 Released

Deskpro Releases - تعليقات (٠) - Security Test - 2013-01-19

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #221

:The following is an automatically generated list of changes in this release

- .Ensure that the API tokens table is created as necessary
- .Allow report groupings to be changed via the report body title itself
- Show icons with reports to indicate the type of chart displayed. Add more default reports. Fix assorted .reporting bugs
- Support for SELECT * style queries in the report builder to select all fields/associations from an entity .(*.(for example, tickets.* or tickets.person
- Support relative date offsets in report queries with the INTERVAL operator (example: .(tickets.date_created + INTERVAL 3 DAYS
- .Various report builder bug fixes and several additional built in reports
- Fix possible chat status fights between two open agent interfaces
- Fix chat tab location being left all the time
- fix possible error when replaceHolder calls
- Add alt exception summary to log

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated .within the next 24-48 hours

.If you are using DeskPRO download, you can update your installation from the admin interface