

Deskpro Releases > DeskPRO Build #221 Released < الاخبار

DeskPRO Build #221 Released

Chris Padfield - 2013-01-19 <u>تعليقات</u> - Chris Padfield - 2013-01-19

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #221

:The following is an automatically generated list of changes in this release

- .Ensure that the API tokens table is created as necessary •
- .Allow report groupings to be changed via the report body title itself •
- Show icons with reports to indicate the type of chart displayed. Add more default reports. Fix assorted .reporting bugs
- Support for SELECT * style queries in the report builder to select all fields/associations from an entity .(**.(for example, tickets.* or tickets.person
 - Support relative date offsets in report queries with the INTERVAL operator (example: .(tickets.date created + INTERVAL 3 DAYS
 - .Various report builder bug fixes and several additional built in reports
 - Fix possible chat status fights between two open agent interfaces
 - Fix chat tab location being left all the time •
 - fix possible error when replaceHolder calls
 - Add alt exception summary to log •

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated .within the next 24-48 hours

.If you are using DeskPRO download, you can update your installation from the admin interface