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## DeskPRO Build #218 Released

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.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #218

:The following is an automatically generated list of changes in this release

- Fix missing css file in admin header
  - Fix encoded entities sometimes being removed causing htmlpurifier to 'clean' blocks of html out
  - .Prevent minor RTE JS error
  - Fix possible null tab causing error
  - Handle mis-linked files that try to serve files through index.php
  - Specify functions that cant be disabled
  - Split agent-all into two packs to prevent IE from dropping rules
  - Prevent errors when importing bad DP3 select option that is missing an id
  - Fix weirdness with editing fields and switching departments around while still in edit mode
  - Fix bounce detector not matching on resolved tickets
  - .Ticket fields are validated and must be correct before an agent cant reply to a ticket
  - Auto-close tab after adding note is disabled by default
  - Validation on ticket modify
  - Validation on agent newticket
  - Dont detach messages, that can cause Doctrine to re-save the message
  - .Fix incorrect resizing with the text area expander when using a border-box textarea
  - Fix a possible warning when no one onlnie with perm for chat departments to appear
  - 'Typo in template name
  - Fix a couple cut patterns missing anchor, 'simple' patterns with no dom traversal to set context (e.g. some 'On xxxx wrote') should never include newlines/paragraphs/divs in them
- If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours
- .If you are using DeskPRO download, you can update your installation from the admin interface