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## DeskPRO Build #213 Released

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.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #213

:The following is an automatically generated list of changes in this release

- Update titles in list pane when updating the title of an article/download/news/feedback ●
- Increase width of input box a bit ●
- Ticketlog the comment a ticket came from when 'create ticket' from a comment ●
- Inline editing controls of comments in articles/news/downloads/feedback ●
- Correct paths with website emebds code when not using url rewriting ●
- Correct upper range for utf8 char ●
- Fix no-content blocks (eg guest-only condition wrapping contents) not being editable in admin ●
- Fix name in notifications when user submits ticket from web interface when logged out and no 'name' field enabled on form ●
- Correct usergroup counts in admin to take into account linked orgs ●
- Fix agents not respecting ug permissions when browsing publish content ●
- PortalOffEvent returns response object rather than try to route to PortalOff controller ●
- (Subject matching should only work on user owner (eg agents assigned to a ticket shouldnt match Fix default unset value for auto-close preference ●
- List cache config values in server info page along with the debug settings ●
- Use autocomplete on person and organization labels in filters as well. Fix some label related bugs in filter editing ●
- When selecting an orgnization for a filter, use autocomplete instead of a full organization list (for performance) ●
- .Add missing summaries for some filter criteria ●
- .Minor UI tweaks and improvements ●
- Add some random jitter when loading background popouts to improve browser responsiveness when they're triggered ●
- .Don't try to hide the agent notification list if it's not showing ●
- Speed up RTE by not triggering the fav icon updates. Also ensure the fav icon is only updated when actually needed ●
- .Fix bug trying to read from ticket email reader when it didn't exist ●
- .Ensure that when tickets are on hold, notifications are still sent if they're changed ●
- .Maintain custom field edit mode when changing ticket properties ●
- .Prevent possible JS error with scroll timeout triggering after a scrollbar has been destroyed ●
- (.Fix display of dates in filters when using relative dates. (Retrieved tickets were correct ●

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours

.If you are using DeskPRO download, you can update your installation from the admin interface