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DeskPRO Build #211 Released

Chris Padfield - 2012-12-27 - Chris Padfield - 2012-12-27

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #211

:The following is an automatically generated list of changes in this release

- .Speed up querying for the most used labels •
- .Prevent problems with IE rendering by removing unused CSS •
- .Fix page cache not being skipped for a period after submitting content as a guest •
- .Limit number of members shown on an organization page and add a link to browse them
 - .Allow more results from filters and thus more accurate awaiting agent counts •
- Handle calls to undefined methods on entity objects better in custom templates. Instead of crashing, .return a not-defined string. Default templates still crash for developing
 - Fix possible undefined index notice •
 - Speed up usergroup-based person search queries in most cases. Speed up user counts by using an approximation if there are a lot of users
 - .Speed up getting person counts for user groups •
 - Fix handling of 'force login for existing accounts' and commenting
 - Fix port in the base serve scripts as well •
 - Fix applying 'current agent' to triggers on forwarded emails •
 - Periodically update the feedback section for proper counters
 - Fix import of active directory usersource from dp3
 - Handle port in hostname during server checks •

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated .within the next 24-48 hours

.If you are using DeskPRO download, you can update your installation from the admin interface