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DeskPRO Build #205 Released

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.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #205

:The following is an automatically generated list of changes in this release

- Missing flush
- Fix warning when no agents selected in agent email
 - Fix trying to run trim on array
 - Add default toString for entities
 - Add sorting options by last agent/user reply
- Resolve possible open_basedir limitations in upgrade util. - Use our own tmp dir instead of system tmp -
 - Dont use CURLOPT_FOLLOWLOCATION which is disallowed with open_basedir due to file:// url handling in older curl versions
- Add email domain processing on reset pass as well, which is used by users when they turn an anonymous account into a real account
 - Add missing twitter_users property
- Fix notice if loadTemplate is passed template object rather than string
- Add proper 'invalid code' page for bad password reset link instead of confusing 404, keep tmpdata code
 - (until expire just mark it as used (for debug tracking
 - Strip out @ symbol from org domains
 - Add HR to tinymce toolbar
- Suppress errors when reading from /dev/urandom as it may not be available to check because of open_basedir
 - Fix loading of custom phrasenames
 - Better handling of invalid image uploads when changing favicon
 - Fix JS error caused by trying to init TinyMCE on a removed textarea
 - Carry parent_url when auto-redirecting url, its needed for postMessage stuff
 - Create iframe manually so it stills works with other doctypes
 - Send error log upgrade status when theres a problem during upgrade
 - Remove useless import
 - Fix improper layout being selected in TicketFieldDisplay helper
 - Fix processing tags in email where a single image is inlined
 - Fix PHP-matching for workflow term in filters
 - Decrease update-all time
 - Fix relative date rules upon re-render showing wrong date
 - Set root_field_id for imported choice fields for proper reporting
 - Fix double-listing nested departments in agent/usergroup edit
 - ldap service account username needs to be a dn
- .Fix infinite loop related to work hour calculations when the work day started at 00:00
 - Add admin control to reload agent interfaces
 - Fix label of 'reports interface' in reports interface
 - Put resize controls in url rather then query string
 - Detach entities after commit
- Move truncate cache out of transaction. Truncate causes implicit commit, which would cause error when we tried to actually commit the trans
- Adjust menu positioning when using a "point" to have the point be pointing at the object (important for small triggers)
- Make sure the "tickets resolved <date> grouped by agent resolving ticket" report includes archived tickets and a row to show if a non-agent has resolved the ticket
 - Fix error when viewing already deleted cat
- Add writable check on cli info files so we at least get error logs if failed to write
 - Fix reading of attached .msg files
 - Workflow criteria allows multiple selection
 - Hide fields without values on user interface too
 - Hide fields with no value in agent fields section
- .Fix case where SLA counts were incorrect on tickets with multiple participants

- Fix rules un-setting if you reload editor and make changes without re-opening the rule editor for a field ●
- Fix empty text/calendar emails. Just add the ics as an attachment ●
- Fix dupe search results if a result is also a sticky result ●
- (Small patch to handle malformed encoded fields (RFC 2047 style ●
- Make it harder to remove copyright from editing files ●
- 'Fix setting snippet cats to 'everyone ●
- Fix possible warning with no trigger ●

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated
.within the next 24-48 hours

.If you are using DeskPRO download, you can update your installation from the admin interface