

DeskPRO Build #203 Released

Chris Padfield - 2012-12-12 - [تعليقات \(.\)](#) - [Deskpro Releases](#)

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #203

:The following is an automatically generated list of changes in this release

- Updated languages: French, Polish - French: Added 405 phrases - Polish: Added 6 phrases •
- Tasks/flag open by default when no fields, clean up a few ugly borders •
- Fix listing online agents pictures on admin dash on cloud •
- Fix hidden status phrases in notify rows •
- Suppress agent notify tracker option •
- Run new default ticket on cloud on first admin login •
- Spacing around welcome message •
- When theres an error connecting to cloud site db to confirm address, make sure to log it •
- Clean up objects after each gateway iteration •
- Add attach to random email tool •
- Fix dupe index error when mass-adding agents and you included an address twice •
- Fix linking to a 404 page in cloud •
- Fix missing delims from agent replies used when DeskPRO talking to another DeskPRO •
- Fix error when viewing raw html email •
- Fix php notice when ticket change affects no agents •
- Enable French language •
- Fix badly shiv'd html5 elements in ie8 by not using clone on them •
- .Use the visitor secret when generating tokens so they can persist between individual sessions •
- Fix showing no perm error instead of form expired error •
- Fix options debug log in DbTable auth adapter •
- Italian text cut pattern •
- Department language needs to separate tickets/chat departments •
- Fix http status 503 not showing the 'upgrade' overlay to agent when upgrade trigger is set on the fs •
- Have subject detector strip off FW from subjects when attempting to match •
- Only show the chat departments that have online agents that have permission to take chats from them •
- Update chat available trigger in real time to fix potential issue with trigger being out of sync between 'chat ping timeout' cron runs •
- .Prevent JS error when uploading images via the media manager •
- .Fix tracking of unsatisfied chat feedback •
- Optimize some RTE routines to ensure that Chrome maintains its cursor position when typing very quickly •
- Fix custom field search using 'not' operator on id-based fields •
- Add tool to generate/send a random email •
- Fix 'are you sure you want to close the form' alerts popping up when editing snippets •
- Fix workflow preview not showing up in layout editor •
- Fix error message when sending team chat when no other team agents •
- Add hidden field that can take value from cookie or request params •
- Add checkbox on/off field type •
- Remove old AdminHandler classes that arent used anymore •
- Fix phrase editor on 'layout' email templates tab •
- Missing term summary for email_from_name term •
- Show expire date in utc •
- Fix typo •
- Fix undefined index notice for bad index name •
- Couple fixes to move db tool •
- Fix register from email after validation •
- Log but eat exceptions in failed rollback calls. Prevents losing an original exception in a rare case where rollback fails in the common pattern of rollback within a catch •
- Add commands to migrate site to new database server •
- .Add product as a grouping option in the report builder •
- Allow sys_disabled to come from filesystem-based trigger file •

- Dont key list by match pattern
- Add login form to chat widget as well
- Handle when guest cant view anything on widget with fitted login form
- Fix LdapRaw source not returning invalid Result when no logger was attached
- Add note about using custom php on cloud in db table source, and if code is blank, reset to default
- Quick patch to zend oauth to fix notice with invalid/failed responses
- Error message when trying to merge ticket with itself
- Portal editor page to upload custom favicon
- Add modified phpthumb.ico to convert gd resources into ico
- Fix revert button on 'layout' email templates
- Default to org picture if person doesnt have one
- Fix ticketlog when adding user to ticket from login
- .Add option for captcha on registration form
- On smtp test error, show error log by default and link to kb article
- Remove exits on perm errors
- Better no perm page
- Fix Emogrifier not running on custom email templates after save
- render standard error page with invalid tokens rather than exit to ensure proper shutdown
- Dont disable billing interface with helpdesk disabled setting
- Fix demo sites that arent expired yet showing failed bill message
- Fix deleting user not sending proper message to update counts/list
- Add back missing feedback rating email trigger action option
- Limit insufficient permission error emails on the article gateway processor to once per day per email (to prevent wars)
- If sending an email to a KB article gateway from an unknown email address, respond with an error saying the mail was rejected
- If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours
- .If you are using DeskPRO download, you can update your installation from the admin interface