

## DeskPRO Build #19 Released

Release Announcements - (·) Christopher Padfield - Comments - 2012-06-28

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #19

:The following is an automatically generated list of changes in this release

- Fix check for 4096 bug •
- Fix reporting of bad size files •
- Fix 4096 check •
- Fix ticket edit •
- Fetch real Language entity as it's used in relationships some places •
- Downloads permission •
- Render permission error page instead of 404 on bad ticket •
- phrase for missing feedback / download •
- Windows problem with 4096 byte files •
- Imported dbs use refs by default, add admin setting to turn on refs •
- Fix time scale making editing trigger not correctly pre-select option •
- (Fix team search on bad id (index rather than id •
- Fix adding admins to 'all permissions' usergroup, the id changed to 3 •
- Stub for uploading pack from hdd •
- Couple fixes to reader •
- Couple fixes to writer, pretty-print result •
- Language file gen/reading •
- Get rid of requirement for LangPackage file •
- Handling disabled langs in interface •
- Fix JS error sometimes on periodic reload of kb section •
- remove .po files but also fix their generation •
- improve language exporter to only export changed files •
- updated .po files •
- move from `\r\n` - `\n` for phrases files •
- regenerate phrases •

If you are using the cloud version of DeskPRO, your account will have already been updated  
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin  
.interface