

## DeskPRO Build #181 Released

Release Announcements - تعليقات (٠) - Chris Padfield - 2012-11-21

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #181

:The following is an automatically generated list of changes in this release

- Fix timeago time for times under 120 minutes
  - User page caching system that cuts out significantly more overhead and allows (.logging. (Configured via config.php
  - ArrayFileCache stores serialized data instead of var\_export'd data, adds slam defense
  - Fix 'registered' member count in admin including agents
  - Add comment counts to news list
  - fix possible call to undefined
  - Fix agent-created new tickets not sending attachments
  - Fix chat titles showing up in reports
  - Show admin notices
  - Simple spam trap to newticket form
  - Fix display of multi-level fields in layout editor rules popup
  - Fix newticket layout rules for prod/cat/pri, and fix 2levelselect not properly unsetting selected option when choosing a top-level with no child-option
  - .Invalidate the page cache when editing templates via the admin
  - With the page caching system, add system to allow users to be exempt from using the cache if they make a change (as a guest), so they don't get confused when their changes don't appear. Invalidate certain cache entries when articles, downloads, or .feedback are updated by agents
  - .Only skip caching on the chat widget
  - Need to write session if it was opened within a light loader
- If you are using the cloud version of DeskPRO, your account will have already been updated .or will be updated within the next 24-48 hours
- If you are using DeskPRO download, you can update your installation from the admin .interface