

## DeskPRO Build #164 Released

Release Announcements - (·) Christopher Padfield - Comments - 2012-10-31

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #164

:The following is an automatically generated list of changes in this release

- Send emails after commit call •
- Fix dupe error when changing primary email on agent account with multiple emails •
- Fix attachment links •
- Add 'References' header for message threading •
- Make the RTE toolbar buttons unselectable when tabbing (tab goes straight into the •  
.editor
- Ensure that autosave only happens when the RTE is still active and visible. Also •  
ensure that signatures are stripped out properly when determining if a draft should  
.be saved
- .Remove the table unreset styling as it can cause problems with emailed messages •
- .Explicitly destroy the RTE when needed •
- Add an option to control whether the RTE has a "view HTML source" button (disabled •  
.by default
- .Enable text color and horizontal rules by default in the RTE •
- .Support for managing feedback via the API •
- Fix billing routing submit question route overwriting index route •

If you are using the cloud version of DeskPRO, your account will have already been updated  
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin  
.interface