



Chris Padfield - 2012-10-31 - تعليقات - Chris Padfield

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #164

:The following is an automatically generated list of changes in this release

Send emails after commit call •

Deskpro

Fix dupe error when changing primary email on agent account with multiple emails •

Fix attachment links •

Add 'References' header for message threading •

Make the RTE toolbar buttons unselectable when tabbing (tab goes straight into the • .(editor

Ensure that autosave only happens when the RTE is still active and visible. Also • ensure that signatures are stripped out properly when determining if a draft should .be saved

- .Remove the table unreset styling as it can cause problems with emailed messages •
- .Explicitly destroy the RTE when needed •

Add an option to control whether the RTE has a "view HTML source" button (disabled • .(by default

- .Enable text color and horizontal rules by default in the RTE •
- .Support for managing feedback via the API •

Fix billing routing submit question route overwriting index route •

If you are using the cloud version of DeskPRO, your account will have already been updated .or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin interface