

## DeskPRO Build #14 Released

Release Announcements - (·) Christopher Padfield - Comments - 2012-06-25

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #14

:The following is an automatically generated list of changes in this release

- Fix select2 search field being too big •
- Fixes to ActiveDirectory •
- Fix off-by-one index when viewing a error report •
- Grouped listing of triggers •
- Have time option be run order for time-based triggers •
- Re-phrasify choose trigger page •
- improve language for trigger types •
- Add ability to edit headers on other sections in portal editor •
- Add ability to define custom sidebar blocks in portal editor •
- Layout of new trigger options, fix phrasing for relative 'x days ago' type criteria •
- (?Get rid of weird cursor bug in select2 for ff13 (maybe •
- Fix undefined var in subject ref match detector •
- Fix array\_merge notice •
- Fix couple locations where using old reference to ref generator •
- Fix display of choice fields in userland •
- Changes to listings of downloads •
- Changes to adding/editing downloads from agent - "title" just becomes filename - •
- Sepecific edit file control instead of hacked in file upload field as part of content edit
- Download sidebar being hidden •
- Add new chat activity type •
- First few messages of chat are subject •
- Fix bad phrase •
- If a user comes back to a chat after it has timedout, the chat is resumed •
- Dont play sound notification for own messages •
- Handle null chat in sending attachment •
- 'Fix for err 572: 'parentNode' is null or not an object •
- Fix error 573: 'page' is null or not an object •
- 'Fix error 571: 'TypeError: can't convert undefined to object •
- 'Replace 'submit beta feedback' button with 'ask the deskpro team a question •
- Prevent trying to add a new user with an existing address •

- Apply bug fixes to select2 that caused placeholdr to disappear •
- Fix spacing around checkbox/radio options •
- Links should open in new window on user chats •
- Pipe separator between name and time on chat lists •
- Change log level to info •

If you are using the cloud version of DeskPRO, your account will have already been updated  
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin  
.interface