

DeskPRO Build #134 Released

Release Announcements - تعليقات (.) - Chris Padfield - 2012-10-02

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #134

:The following is an automatically generated list of changes in this release

Enable Persian •

Fix homepage redirect not taking into account of permission when deciding which •
page you should land at

Fix being able to view unpublished articles if you know the exact url •

Fix missing signature on agent newticket when using message templates •

Fix call to close when chat win already destroyed, or not init yet •

Fix JS error when param is not a valid elem •

Fix errors when trying to resize image without php support for a particular format •

Fix removing multiple emails on user account could result in warning if one of them •
was the primary

.Add support for RTL languages and RTL display of common user bundle pages •

Handle 404 when requesting delete non-existent dep •

Add other langs to cutter translate •

Plaintext emails should cut from standard reply header location •

Use translated regex for matching fwd cutting •

Add org search to filters •

Add organization term to filters •

Dont save login log when logging in via special token •

Add way to link to resources using syntax {{t-123}} where t is any of the standard •
keyboard shortcut letters

Add email address field to feedback submit form •

'Fix typo in 'the embedded ticket form •

Allow plugins to define custom ticket trigger actions. Add a HipChat plugin that uses •
.this feature to push messages to a HipChat room

Fix agent team chat bugs •

Fix url on share widget •

Shift-clicking in option boxes to select multiple items •

Dont show deleted agents in permission count on department list •

Trim outlooks multiple line breaks when reading plaintext emails •

Properly update 'ended chats' section when chats end •

- Fix user chat attachments being marked as is_temp •
- Improve select2 multi when input area is small •
- Use email entered into user box without having to specifically choose a user/new •
- user
- Fix links in comment approved/deleted emails to users •
- Fix showing empty rows in widget content selection list, collapse view when its too •
- long
- Reload org tab after using email domain assoc to add all users •
- Fix org domain associations for new users coming from gateway •
- Fix redirect after adding gateway •
- Fix 'everyone' not being added to new cats, checking everyone checks other ug's •
- Make disabled blocks look disabled in portal editor •
- Fix snippets not inserting ticket id/ref variables •
- .Add the ability to trigger a web hook as a trigger action •
- .Add web hook management interface •
- .Update build scripts to force UTF-8 when creating tables •
- Fix https auto-redirection when core.redirect_correct_url is enabled •
- Set empty 'any' terms for triggers in build script •
- If you are using the cloud version of DeskPRO, your account will have already been updated
- .or will be updated within the next 24-48 hours
- If you are using DeskPRO download, you can update your installation from the admin
- .interface