

## DeskPRO Build #126 Released

Release Announcements - تعليقات (٠) - Chris Padfield - 2012-09-20

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #126

:The following is an automatically generated list of changes in this release

- Fix error when trying to call method on popover page when its been unloaded •
- Fix snippets tooltip in chat •
- Fix fatal error about dev bundle not being enabled when requesting /dev/ in •  
production mode
- Update symfony sources •
- Update symfony version to 2.0.17 •
- Fix floating sidebar from following scroll when its too long for the page •
- Run server checks again on settings page to catch import errors for web php •
- Fix a few XML declaration tags •
- .Add billing totals to person and organization pages •
- .Add recent billing information to person/organization views •
- Small timeout before using iframe history in IE to prevent access denied errors •
- Save raw addresses an email was sent to and use that for trigger criteria, instead of •  
.trying to figure out specific mailbox it was delivered into
- Fix archiving of old resolved tickets •
- .Add currency option to ticket billing •
- Fix when triggers set custom field that is later disabled •
- Do not initial ticket billing if not enabled, and ensure that the billing option on the •  
.reply form is always updated correctly after a reply
- Initial support for associating time charges/bills with tickets •
- Namespace messages passing from child to parent window so overlay widget doesnt •  
try to act on ticketform messages
- Add some logic to placement of tooltips so they dont overflow out of viewport •
- Allow agents to edit messages •
- Cleanup rejection view page a bit, allow reprocessing emails from admin interface •
- Clean up rejections list •
- Append message when full body has been clipped •
- Fix trailing dash •
- Fix internal email being prepended with extends tag in preprocessor •
- Catch rollback errors about no active trans so original exceptions log •

Build script reverts any email templates •

Support dutch/italian in email cutter through simple variable replacements in •

.patterns file

Fix when no cut was used, message\_full would be empty but could still have empty •  
elements, making the quote mark appear in agent interface

Fix an outlook cutter pattern for when theres a div wrapper after the hr •

Fix editing layout template from admin interface always putting in subject •

Add cutmarks that Outlook won't strip out •

.Fix error with DAYNAME() function in DPQL •

.Add support for the REGEXP operator in DPQL •

.Add additional MySQL pass through functions to DPQL •

.Add DATE\_FORMAT to allowed DPQL functions •

Setting should be 0 •

Add hidden setting for require agent marker, disable setting for upgrades who have •  
custom templates that might have removed the marker

Fix warning when agent\_ids choice is not array •

Updated languages: Japanese - Japanese: Changed 8 phrases •

If you are using the cloud version of DeskPRO, your account will have already been updated  
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin  
.interface