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DeskPRO Build #126 Released

Chris Padfield - 2012-09-20 - تعليقات - Chris Padfield - 2012-09-20

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #126

:The following is an automatically generated list of changes in this release

- Fix error when trying to call method on popover page when its been unloaded
 - Fix snippets tooltip in chat •
- Fix fatal error about dev bundle not being enabled when requesting /dev/ in production mode
 - Update symfony sources •
 - Update symfony version to 2.0.17 •
 - Fix floating sidebar from following scroll when its too long for the page •
 - Run server checks again on settings page to catch import errors for web php
 - Fix a few XML declaration tags •
 - .Add billing totals to person and organization pages •
 - .Add recent billing information to person/organization views ullet
 - Small timeout before using iframe history in IE to prevent access denied errors •
- Save raw addresses an email was sent to and use that for trigger criteria, instead of trying to figure out specific mailbox it was delivered into
 - Fix archiving of old resolved tickets •
 - .Add currency option to ticket billing •
 - Fix when triggers set custom field that is later disabled •
- Do not initial ticket billing if not enabled, and ensure that the billing option on the reply form is always updated correctly after a reply
 - Initial support for associating time charges/bills with tickets •
 - Namespace messages passing from child to parent window so overlay widget doesnt try to act on
 ticketform messages
 - Add some logic to placement of tooltips so they dont overflow out of viewport
 - Allow agents to edit messages •
 - Cleanup rejection view page a bit, allow reprocessing emails from admin interface
 - Clean up rejections list •
 - Append message when full body has been clipped
 - Fix trailing dash •
 - Fix internal email being prepended with extends tag in preprocessor •
 - Catch rollback errors about no active trans so original exceptions log
 - Build script reverts any email templates •
 - .Support dutch/italian in email cutter through simple variable replacements in patterns file •
- Fix when no cut was used, message_full would be empty but could still have empty elements, making the quote mark appear in agent interface
 - Fix an outlook cutter pattern for when theres a div wrapper after the hr $\, ullet \,$
 - Fix editing layout template from admin interface always putting in subject
 - Add cutmarks that Outlook won't strip out •
 - .Fix error with DAYNAME() function in DPQL •
 - .Add support for the REGEXP operator in DPOL •
 - .Add additional MySQL pass through functions to DPQL
 - Add DATE FORMAT to allowed DPQL functions
 - Setting should be 0 •
 - Add hidden setting for requrie agent marker, disable setting for upgrades who have custom templates that might have removed the marker
 - Fix warning when agent ids choice is not array •
 - Updated languages: Japanese Japanese: Changed 8 phrases •

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated .within the next 24-48 hours

.If you are using DeskPRO download, you can update your installation from the admin interface