Deskpro

DeskPRO Build #120 Released

Deskpro Releases - (٠) تعليقات - Chris Padfield - 2012-09-13

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #120

:The following is an automatically generated list of changes in this release

Fix class name of ticket field row so they are properly hidden/displayed when •
switching departments with custom layouts

Fix workflow not showing, fix disabling per-department layouts not deleting old •
layouts

Fix 'not' phrase when using filter with not status •

Click to toggle id/ref •

Updated languages: German, Italian, Japanese, Turkish, Dutch - German: Removed 0 •
phrases - Italian: Removed 0 phrases - Japanese: Removed 0 phrases - Turkish:
Removed 0 phrases - Dutch: Removed 0 phrases

Use standard table for ticket fields layout •

Fix another reference to noticon •

Use tinycon to draw favicon badges •

remove old noticon •

Add tinycon •

Updated languages: German - German: Changed 1 phrase •

.Support for basic organization operations via the REST API •

Changes to ticket status and archiving: closed becomes archived and can be •
disabled, agents cant archive specifically but permission to unarchive

Fix unchecking 'Show automatic article suggestions on new ticket form' setting •

Fix possible error to do with callbacks working on unset elements when reflowing •
chat windows

Fix error 1507: JS error when element no longer exists •

.Support for searching for, viewing, updating, and deleting people via the REST API •

Fix 'any ticket' being appended to term desc of time triggers, fix description of time •
terms

If you are using the cloud version of DeskPRO, your account will have already been updated
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin
.interface