



Release Announcements - (\cdot) تعلیقات - Chris Padfield - 2012-09-05

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #115

:The following is an automatically generated list of changes in this release

Correct parent relation on news categories •

Dont count on-hold tickets in awaiting user reports •

Fix chat overview report showing no data •

Add proxy system to agent interface for use by widgets to allow cross domain ullet

.requests

Update lang titles after upgrade •

L Deskpro

If you are using the cloud version of DeskPRO, your account will have already been updated .or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin .interface