

<u>Deskpro Releases</u> > <u>DeskPRO Build #111 Released</u> < الاخبار

## DeskPRO Build #111 Released

Chris Padfield - 2012-09-03 تعليقات (٠) تعليقات - Chris Padfield

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #111

:The following is an automatically generated list of changes in this release

- Dont show hidden tickets to user •
- Dont allow user replies from deleted/hidden tickets •
- Fix warning in some cases where PDO::getAvailableDrivers doesnt return array
  - Disable strict mode when connecting to db3 database •
  - Fix reset password causing error if you have other usersources enabled
    - Fix notice when deskpro url not set yet
      - 'Fix some missing terms in triggers •
    - Handle 404 on trying to save invalid snippet •
- Beginnings of plugin system that allows various data to be inserted into the system (starting with .(widgets
  - 'Error 1282: Fix foreach warning when stat has no results •
  - Fix error when loading single-ticket result of removed ticket
    - (Fix rendering of date field (fix error 1315 •
  - Fix errors when requesting a chat url without a session code
    - Add gte/lte operator choice to waiting time criteria •
  - (Handle connection errors in gateways gracefully (connection failures, disconnections etc.
- Add close() method to fetchers so they are closed when account is finished, rather than at the end of processing
  - Fix article image upload manager only allowing one image per session
    - Person name added as a field on ticket layout editor •
- 'Fix article massaction set category from 'all' view, remove bad error message about 'probably a bug
  - Fix notify box off by one pixel •
  - Fixes to ticket merge: Numbers being off, sending notify about old removed ticket
    - Fix 'From' name on new tickets created by agent
      - Fix ticket merge log item •
      - Clean up ticket merged message •
      - Show confirm message after register
        - Fix password reset from login box •
    - Reduce situations where list needs to be reloaded when viewing sub-grouping
      - Pre-select category when creating new articles
        - Fix double-counting some user sessions
          - Admins can reset agent password •
      - List max filesize and allowed types on upload form
        - Show allowed attachments on attach page •
      - Fix people/org search box staying open when overlay is closed
        - enable dutch for user interface •
- Fix a couple calls to Strings::utf8\*, fix showing edit name box when viewing person when already have name
  - Clean up padding on reset pass form •
  - Fix pagination on people table listing
    - Fix TwoLevelSelect in chrome •
  - Fix a couple errors that might cause portal editor to fail to load  $\, ullet \,$ 
    - Dont show Test in template list •
  - Load jQuery 1.7.2 in website widgets to fix ie bug, fix a few bugs in ie8
    - Fix managing cc's from replybox •
    - Fix being able to add ticket owner as cc •
  - Allow expandable textareas to support sizes larger than the max by flipping back to overflow auto as necessary
- Adjust id of block inserted by widget to be consistent with the tab version to make it easier to target via

  .(JS independent of mode (block or tab
  - Update task badge as you check items off •

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated . within the next 24-48 hours

. If you are using DeskPRO download, you can update your installation from the admin interface