

## DeskPRO Build #108 Released

Release Announcements - تعليقات (٠) - Chris Padfield - 2012-08-30

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #108

:The following is an automatically generated list of changes in this release

- Fix tickets in parents that have children •
- Fix status selector when editing trigger •
- Fix changed status trigger •
- 'Fix deleting report dashboard •
- Add delete to message templates •
- Fix loading jQuery when jQuery already loaded, fix possibly loading jQuery twice if •  
using both widgets
- Save error report hash before trying to submit to prevent many tries of same error •
- Fix issues with auto-saving article changes and not ever being able to revert, add •  
more definitive htmlpurifier whitelist, fix padding on tables in articles
- Move the widget JS runner to the agent window as it needs to be used in popovers as •  
.well
- Expose things like custom fields to the page meta data so it can be accessed via •  
.widgets more easily
- Allow triggers to set any From address. Still requires a valid Outgoing account, but •  
.now doesnt need to match an exact Gateway Account
- Fix term summary for subject rules •
- Fix the other widget embed code •
- Use the X-Original-To header when matching gateways •
- Dont show cron warning on cloud •
- Fix mkdir call for \_unknown dir •
- .Fix JS running in widgets when there is no external JS to load •
- Update widget code to handle case where there's an HTML comment before head •  
element
- UFix auto-linker not linking email address with underscore •
- .Adjust the widget insert positions to be limited on a per location basis •
- Add more locations for widgets and ensure that tabs are always shown (by letting •  
(them roll to a second line if necessary
- Fix custom filter counts when deleting and spamming •
- Fix error when undeleting or unspamming ticket, fix updating filters when undeleting •

Email cleaner handles when email contains multiple html doc declarations •

Fix missing comma •

Fix standard 'html' cleaner type used with RTE stripping out too much (such href's on •  
(anchors

Handle trimming off www of custom domains •

Integrate widgets into the agent interface. Handles dynamic CSS loading and async •

JS dependency resolution to make it easier to work with. Includes widget attachment

.points throughout ticket and profile views

.Admin interface for managing widgets •

If you are using the cloud version of DeskPRO, your account will have already been updated

.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin

.interface