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DeskPRO Build #105 Released

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.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #105

:The following is an automatically generated list of changes in this release

- Tweak auto-linker to not match trailing parens
- Fix sql error when fetching related tasks when you dont belong to any teams
- 'Separate article suggestions in ticket settings
- Add max-height and scrollbar to top searchbox
- Periodically updateui on tabs to handle height changes post-load
- Couple more fixes to handle agent validation after email validation
- Fix require validation on users from gateway-submitted tickets
- Fix incorrect form error when adding gapps gateway
- Fix regex matching custom ref codes
- Fix creating agent or agent team filters from admin
- Fix typos
- Fix agent reply from web interface clearing agent followers
- 'Fix missing js phrase
- Fix fields that arent enabled in the 'default' layout not showing up when agent views ticket
- Fix docx mimetype not being read, fix unknown mimetypes from being saved as file.txt
- .Add a number of built-in DPQL reports and fix a few bugs that come up when adding them
- Fix the 'stop actions' trigger
- fix misspelling of maintenance
- Fix exception when submitting download with no cat
- Fix notice when trying to fetch non-existent agent
- Fix DbLoader sometimes not returning array
- Reload when data registry is not defined
- Use select boxes for kb article cats
- :Simplify new gateway page a bit
- Add in original ticket message as part of pending article
- New ended chat filter for missed chats (those that ended unassigned), add grouping var for total time a chat was opened
- Add keyboard nav to snippets
- Ability for Popover to open to the bottom, snippet viewer opens to bottom
- Turn message types in ticketview into menu
- Fix notes being called messages in notifications
- Prevent removing copyright line
- Support for a draggable left column in the reports. The drag width is maintained across pages in a .cookie
- Add two-level select widget for departments/categories in userland newticket
- Report builder printing (via css media that hides everything non-essential) and improved CSS .compatibility
- Fix labels input box being too short
- Show flag icon in ticket list
- Fix bugs with inline email edit form, dont allow empty email
- Show user icons in ticket list, add chats list
- Show edit icon when hovering position in org
- Improved value formatting for numbers, along with explicit use of the FORMAT() function. The .PERCENT() function can also take an argument to control decimal output as well
- Add direct link to settings tab from user menu
- Fix null slug
- Enable notifications on new agent accounts
- Handle 404 when trying to run bad filter
- Show linked tasks on tickets
- .Support for CSV rendering of DPQL reports
- Add icons for notify rows

- Open notification area off by 1 pixel ●
- Fix new chats not showing up in notifications area, change favicon animation a bit when new chat waiting ●
- Catch autoreplies ●
- Fix error messages not clearing failed label ●
- Fadeaway on publish titles in agent interface ●
- Move around open in window/min tabs, cancel button ●
- Show counts of categories ●
- Better overlay loading page for article suggestions from newticket ●
- Full-height email source textarea in detail popup, add tab to view process log for an email ●
- Reduce text size and padding of table view ●
- Fix background going weird when activating different display options in list view ●
- Fix {{names}} in gateway account criteria description ●
- Delete permissions when deleting agents ●
- Increase width of massactions other properties rows ●
- Fix blank options in massaction ●
- Fix plain select boxes being revealed sometimes when switching between departments with custom field layouts ●
- Fix getting department names with specific ids ●
- Add support for value formatting in DPQL, both automatically detected and the start of configurable .formatting via the FORMAT() function ●
- .Store report collapse state in a cookie so it's saved ●
- typo: spell receive correctly ●
- Enforce ug permissions on published content ●
- Fix the From name being lost when a different transport is used via trigger ●
- Fix a couple html phrases ●
- Replace outlook smilies with UTF8 smilie ●
- Fix cloud cron run wrong timeout compare ●
- If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours
- .If you are using DeskPRO download, you can update your installation from the admin interface