

DeskPRO Build #104 Released

Deskpro Releases - تعليقات () - Chris Padfield - 2012-08-20

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #104

:The following is an automatically generated list of changes in this release

- Mark page as helpful when marking it as answered from newticket auto-search
- suggestions
- List created date on user ticket list
- Add no results message when viewing blank task list
- Use less than a minute ago for <1min rel times
- Quick toggle for department permissions
- After setting picture, need to reload for it to show up
- Add downloads count to files
- Dont show slug field
- Remove decimal places in estimated max upload size
- Add toggling of report favorite status via ajax, report list collapsing, and improved display of the reports system
- Make the main DPQL report output much nicer
- Comments should link to comment form
- Add favicon with gear over icon for admin interface
- Create ticket button when chat has ended
- Fix 'compelted' count when checking tasks as done
- Only save first instance of an inline image in a ticket, subsequent replies refer to original
- Remove unneeded delay in setting initial formString, fixes the 'are you sure' closing confirmation when trying to close an overflay quickly after opening it
- Loading indicator on mass comment actions, mass validation actions
- Add drag+drop target for new download
- Prevent non-images from being uploaded as profile pictures
- Fix notice when trying to view invalid error log
- Fix trying to fetch bad template name when trying to reset pass of admin account
- Fix for data syncing on non-Windows systems. Also output the types of data update via the sync-data command
- Fix warning when merging non-array person field summary
- Fix dupe checker considering new ticket a dupe when the body is the same to a

previous new ticket, even if subject was different

Need to pause cm poller while sending reply which itself gets latest cm's. Prevents •
cm being processed out of order (e.g., removing ticket from list before addreply has
(been fully processed

Reload source pane when updating cats/status so numbers are up to date •

Add query builder (with builder <-> text switcher) for DPQL system and integrate •
.this into the necessary areas of the report builder

User typing indicator •

Fix title input boxes on new publish forms, and use select2's •

Absolutely position right-aligning menus so they move while resizing window •

Fix displayoptions and hard dragging an item to last position •

Styling to 'search' tab in publish content •

'Capitalisation in 'Comments to Review •

Fix adding glossary words in agent not adding to list properly, max-width on long •
glossary tooltips, case-insensitive matching in user interface

Fix a couple checks for require login option •

Adjust size of login text boxes when used in smaller width •

Fix ticketlog and logging changes between hidden statuses like spam •

Fix 'dismiss all' in notifications not removing feedback counter •

Change title of login box •

Fix missing email address in flash message after submitting ticket •

Fix missing name on message row when user has no name. Should show email addy •
instead

Fix html phrase in admin attachments page •

'Fix log row for 'update •

If you are using the cloud version of DeskPRO, your account will have already been updated
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin
.interface