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## DeskPRO Build #101 Released

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.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #101

:The following is an automatically generated list of changes in this release

- Add info about expiry and notice about entering billing info
  - Try and detect priv errors during install and suggest fix •
- Adjust all entity repositories to extend AbstractEntityRepository so that the necessary methods are .available to DPQL queries
  - .(Add first set of default DPQL reports (fixing some bugs/limitations in the mean time
    - 'Fix missing cloud login •
    - Fix possible transaction nesting mismatch •
    - Graceful failure if run dp:upgrade command manually with bad db conf
- Restructures the meaning of SPLIT BY in DPQL to potentially run multiple queries. This ensures that .grouping happens correctly
  - Fix editing some properties on custom usersources not saving
    - Rip out title editing code into new class, fix news title edit
      - Fix news renaming •
  - When user relpies to a resolved ticket it should become awaiting agent
    - Fix portal editor not loading due to admin session not being carried •
  - Chat widget on helpdesk should use relative protocol, dont put feedback widget on helpdesk •
- Restructure DPQL result grouping to handle cases where ordering means that left grouping prefixes .may not be next to each other
  - Fix a couple time ago html phrases •

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated ... within the next 24-48 hours

.If you are using DeskPRO download, you can update your installation from the admin interface