DeskPRO Build #10 Released

Release Announcements - (۰) تعليقات - Chris Padfield - 2012-06-20

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #10

:The following is an automatically generated list of changes in this release

Update twig sources •

Update Twig from 1.8.2 to 1.8.3 •

Show debug settings in phpinfo page •

Move some debug settings into 'debug' array in config •

command line instruction •

Use select2 for choice boxes in ticket properties •

Render multi-level choices as select w/ optgroup •

(New choices builder with support for hierarchy (currently limited to two levels •

Add 'reply above this line' to ticket updated email •

Improvements to agent notification emails - Clearer assigned agent, assigned team •
and added as participant messages - Other change notifications show changes to the
ticket - Added missing agent team ticket log

Get rid of ChoiceMulti that isn't actually used, properly set multiple select on choice •
.fileds during import

Fix IE issue with whitespace and fadeaway container on kb list •

Tweak welcome block default text •

import category-less downloads into created 'files' cat •

Dont show revert btn on non-customised templates •

Better cutting and cleanup of outlook emails, better trimming of HTML, removal of •
empty or spacer tags

If you are using the cloud version of DeskPRO, your account will have already been updated
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin
.interface