



[Deskpro Releases](#) > [Deskpro 5.8.0](#) < [الاخبار](#)

Deskpro 5.8.0

[Deskpro Releases](#) - (0) [تعليقات](#) - Christopher Nadeau - 2017-07-18

We are delighted to announce the release of a new version of DeskPRO which has a number of Bug Fixes and
.Improvements

Features

- Admin] You can now use templates (variables, conditions, etc) in triggers and escalations to set values] •
.on custom fields

Improvements

- (Agent] Client-side performance improvements (significant in some helpdesk configurations)] •

Fixes

- Portal] Copy and paste via context menu would remove special characters] •
- Agent] Save button was missing on user/org notes] •
- Portal] Password reset was suseptible to abuse (outgoing email flooding) if captcha was not enabled] •
- All] Multiple areas where language phrases were missing] •
- Agent] New ticket drafts would duplicate attachments when reloaded] •
- Agent] Unable to delete/ban a user] •
- Agent] Possible error when submitting empty search to ElasticSearch] •
- Agent] Opening a ticket may fail with an error if you had no email accounts configured] •
- Agent] PDF ticket export may break in some cases] •
- Admin] Usergroup perms also show as switched off] •
- Agent] In fwd beta, all timestamps are shown as Jan 1970] •
- Agent] Grouping doesn't work in Recycle Bin] •
- Agent] Creating a linked ticket doesn't include signature] •
- Admin] Clickatell app was broken] •