

Deskpro 5.15.0 Release

[Deskpro Releases](#) - [تعليقات \(٠\)](#) - Colin Dunn - 2018-02-14

We're delighted to announce the release of Deskpro 5.15.0

Deskpro 5.15.0 includes the feature updates, improvements, and bug fixes listed below:

New Features:

- Automated Zendesk and Kayako importer in product
- New admin webhooks

Bug fixes and general improvements:

- DP-1034 Deskpro notification service duplicates messages
- DP-1033 Chat modal does not close first, messages from end user appear duplicated
 - DP-988 Cancel editing custom fields errors
 - DP-966 Onboarding tooltips dont work in safari
 - DP-944 New chat modal does not close after accepting chat
 - DP-936 CustomDefPerson error causing problem when exporting reports
 - DP-934 DP notification service was not working with SSL
 - DP-933 Improved performance and error handling when rendering multi select fields
 - DP-926 Custom fields: rename custom fields used by apps when app is deleted
 - DP-919 Hide database password in server logs
 - DP-917 Default email ports aren't set
 - DP-915 Allow to personalise login dropdown
 - DP-911 LDAP synchronisation issue
 - DP-909 Add settings to control hotlinked images
 - DP-905 Change api docs request body format to 'form-data' to update custom fields through V2 API
 - DP-899 Prevent emogrifier errors from blocking outgoing emails
 - DP-891 Enable beta features by default
 - DP-886 Exchange Fetcher -- find file size before download
 - DP-864 Can't change Actions during Trigger update
 - DP-860 Problem installing trello app installing
 - DP-826 Reply sometimes does not send when applying snippet and resolving ticket in one action
 - DP-815 Using API to create ticket as user should change to user context
 - DP-801 Add ability to remove profile picture
 - DP-797 Parse image in incoming emails
 - DP-794 Update emogrifier
 - DP-788 Fix portal search on resolved tickets
 - DP-785 Modifying department permissions on macro breaks macro
 - DP-776 Apply user notification timeout setting for IM chat Browser Notification
 - DP-775 Fix errors because of missing language group
 - DP-774 In new tickets clicking on message moves text to note
 - DP-773 Additional warning when uninstalling a language
 - DP-770 POP3 looping message if message is not deleted properly after log out
 - DP-769 Create error.log file during error reporting if doesn't exist
 - DP-768 Exporting posts to PDF doesn't retain bold text styling
 - DP-765 Calculations of total integers in DPQL reports incorrect ignoring decimals
 - DP-745 Blank page on report export
 - DP-741 Improve compatibility with outgoing email servers (e.g. Exchange) with UTF8 emails
 - DP-740 API V2: Prop for ticket charges added

- DP-739 Fix Snippets variable menu •
- DP-737 Agent snippets are missing •
- DP-736 Increase max CC limit on incoming emails •
 - DP-734 Create task macro errors •
- DP-733 Enable beta features for new installs •
- DP-729 JSON parse error during browser notification •
- DP-728 Pusher -- user typing preview sending to all agents, should send to only participating chat agents •
 - DP-725 Date picker issue in Follow Ups •
- DP-723 Reset password email missing any explanation text •
 - DP-722 Fix deleting custom reports •
- DP-720 Fail over on regular search if no result by the email •
 - DP-718 SLA counters show faded sometimes •
 - DP-715 Exporting reports to CSV or PDF issues •
 - DP-714 Further Zapier Zaps improvement •
- DP-711 Redirects when using voting options disabled for robots/crawlers •
- DP-709 Creating filters/macros with labels including upper case characters appears blank •
 - DP-705 Unable to set any "Ticket Created Date" apart from today •
 - DP-704 File extension being changed / truncated •
 - DP-703 Add ability to reference ticket by ID as well as by ref •
- DP-699 Chat transcript is sent from primary brand email address •
 - DP-692 Add "emails" filter to GET /api/v2/people •
- DP-688 After logging in, all agents appear to be online for chat •
 - DP-686 Improve calendar logic in followups •
 - DP-674 Custom apps -- add option to define title •
 - DP-673 Clean up of apps header text alignment •
 - DP-672 Expand app if you click on icon in header •
- DP-671 Apps -- clicking gear while already in gear mode causes JS error •
 - DP-670 Custom apps -- clicking help clears input •
- DP-622 Hide feedback and publish tab in agent interface if disabled •
- DP-619 Removed additional linebreaks in ticket email responses •
 - DP-617 Chat widget translation phrases updated •
 - DP-615 @mentions do not pull image from gravatar •
 - DP-614 Unable to compare guide revisions •
 - DP-607 Setting macro for pre-defined choice blank •
 - DP-604 ticket_object_use_logs not populated in reports •
 - DP-603 Include Problems table into DPQL •
 - DP-602 Right click drop down menu to close tabs stuck •
- DP-601 Brand URL validation fails if primary domain contains the new domain as a substring •
 - DP-600 Applying signatures from admin side strips styling •
- DP-598 Show notice to agents about browser notifications not working on non-https •
 - DP-597 User chat sending attachments twice •
 - DP-575 User portal ticket list dates in US format •
 - DP-509 Plaintext option for ticket notification formatting •
 - DP-200 Database file size verify failing on larger files •
 - DP-195 V2 Agent IM group chats to departments •
 - DP-194 Updated translation phrases throughout helpdesk •
 - DP-192 Wrong message when deleting whole user/tickets •
 - DP-176 Intermittent issue with outgoing email processing •
- DP-175 Improve Brand and Department default selected state on agent new ticket form •
 - DP-174 Can't view files from zip file when it's bottom message •
 - DP-169 Error with japanese chars in PDF •
 - DP-152 Fix double encoding of utf8 characters in email subject •
- DP-128 CHAT: Closing the chat from the list doesn't pop the confirm message •
 - DP-113 Serve text blobs with gzip •

This update is available to on-premise customers straight away. The cloud platform will be updated at a later date. Contact support for more information.