

Deskpro 2021.1.6 Release

Release Announcements - (.) تعليقات - Romie Bajwa - 2021-06-02

We are pleased to announce the release of **Deskpro version 2021.1.6**. This includes a mixture of general improvements and bug fixes

:General Improvements and Bug Fixes

- DPLEG-878 - Agent sessions are not expiring or agents not being logged out of helpdesk as per inactivity settings •
- CH-26242 - User Group Departments permissions not accessible via API •
- CH-27334 - Missed voice calls do not get turned into a ticket with a custom date field •
- CH-25401 - HTML table included in an incoming email is not parsed into the ticket •

(3rd June 2021 - Patch Notice: (2021.1.6.51965

- Error Report: Style attribute 'display' is not supported •

(7th June 2021 - Patch Notice: (2021.1.6.51992

- Error Report: Exception: 0 Call to a member function setSiteUrl() on null •
- Error Report: Call to a member function getPrimaryEmail() on null •