

Deskpro 2019.5 Release

Release Announcements - تعليقات (.) - Colin Dunn - 2019-05-15

We are pleased to announce the release of **Deskpro version 2019.5**. This includes new .feature additions, as well as performance improvements to your helpdesk

:Features

- DP-3354 [OpenID Connect User Source added](#) •
- DP-1347 [New email account adaptor connects of Office365 over EWS](#) •
- DP-3246 [New "Custom Download Fields" - Require a EULA to be accepted before .download. Additional control over protected files/private authentication](#) •
- DP-3081 New "Smart Fields" type - allows the use of Javascript to dynamically .render fields

:Improvements

- DP-3373 Improve performance and appearance of Ticket Billing/Time Log section of • .the agent interface, when there are many entries here
- DP-3253 Correct and improve the appearance of generic icons (Font Awesome) • .around the helpdesk portal

:Bug Fixes

- DP-3392 Chat | Unable to unblock the a banned chat user •
- DP-3198 Reporting | Updating a dropdown variable when manipulating stats in the • .left column causes a page glitch
- DP-3292 New ticket page errors out when a required custom field is incomplete •
- DP-2611 Pasting code text with spacing into a codeblock in a ticket corrupts the • spaces
- DP-3329 Email addresses saved in a user's profile which are not the primary email • .address causes an error when used to submit a ticket via the contact form
- DP-3291 Unpublished guides and hidden topics or cause unexpected behaviour •

:API

- DP-3305 API V2: Add a 'brand' filter to /tickets and /user_chats •
- DP-3363 API V2: Add multiple endpoints for person usersource associations, • :expand ability to disassociate a usersource. New endpoints

GET /api/v2/people/{parentId}/usersource_assocs CRUD Get collection

of resources

GET /api/v2/people/{parentId}/usersource_assocs/counts CRUD Count list

DELETE /api/v2/people/{parentId}/usersource_assocs/{id} CRUD Delete a resource

GET /api/v2/people/{parentId}/usersource_assocs/{id} Get a resource

Includes one minor additional bug fix - **2019.5.1**

Resolve an error in the command line if the *app/scripts/command* directory did not •
.exist before an update

Includes one minor software revision - **2019.5.2**

Revert MPDF (PDF generation library) to a slightly previous version to ensure better •
(backwards compatibility with older PHP versions (PHP5.5

Includes one minor additional bug fix - **2019.5.3**

DP-3436 Improves overall performance of the live chat widget in •
the portal