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Deskpro 2019.5 Release

Colin Dunn - 2019-05-15 - [تعليقات \(.\)](#) - [Deskpro Releases](#)

We are pleased to announce the release of **Deskpro version 2019.5**. This includes new feature additions, as well as performance improvements to your helpdesk.

:Features

- [DP-3354](#) OpenID Connect User Source added
- [DP-1347](#) New email account adaptor connects of Office365 over EWS
- [DP-3246](#) New "Custom Download Fields" - Require a EULA to be accepted before download. Additional control over protected files/private authentication
- [DP-3081](#) New "Smart Fields" type - allows the use of Javascript to dynamically render fields

:Improvements

- [DP-3373](#) Improve performance and appearance of Ticket Billing/Time Log section of the agent interface, when there are many entries here
- [DP-3253](#) Correct and improve the appearance of generic icons (Font Awesome) around the helpdesk portal

:Bug Fixes

- [DP-3392](#) Chat | Unable to unblock the a banned chat user
- [DP-3198](#) Reporting | Updating a dropdown variable when manipulating stats in the left column causes a page glitch
- [DP-3292](#) New ticket page errors out when a required custom field is incomplete
- [DP-2611](#) Pasting code text with spacing into a codeblock in a ticket corrupts the spaces
- [DP-3329](#) Email addresses saved in a user's profile which are not the primary email address causes an error when used to submit a ticket via the contact form
- [DP-3291](#) Unpublished guides and hidden topics or cause unexpected behaviour

:API

- [DP-3305](#) API V2: Add a 'brand' filter to /tickets and /user_chats
- [DP-3363](#) API V2: Add multiple endpoints for person usersource associations, expand ability to disassociate a usersource. New endpoints

GET /api/v2/people/{parentId}/usersource_assocs CRUD Get collection of resources
GET /api/v2/people/{parentId}/usersource_assocs/counts CRUD Count list
DELETE /api/v2/people/{parentId}/usersource_assocs/{id} CRUD Delete a resource
GET /api/v2/people/{parentId}/usersource_assocs/{id} Get a resource

Includes one minor additional bug fix - **2019.5.1**

- Resolve an error in the command line if the `app/scripts/command` directory did not exist before an update

Includes one minor software revision - **2019.5.2**

- Revert MPDF (PDF generation library) to a slightly previous version to ensure better backwards compatibility with older PHP versions (PHP5.5)

Includes one minor additional bug fix - **2019.5.3**

- [DP-3436](#) Improves overall performance of the live chat widget in the portal