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Deskpro 2019.5 Release

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We are pleased to announce the release of **Deskpro version 2019.5**. This includes new feature additions, as well as performance improvements to your helpdesk.

:Features

- [DP-3354](#) [OpenID Connect User Source added](#)
- [DP-1347](#) [New email account adaptor connects of Office365 over EWS](#)
- [DP-3246](#) [New "Custom Download Fields" - Require a EULA to be accepted before download. Additional control over protected files/private authentication](#)
- [DP-3081](#) [New "Smart Fields" type - allows the use of Javascript to dynamically render fields](#)

:Improvements

- [DP-3373](#) [Improve performance and appearance of Ticket Billing/Time Log section of the agent interface, when there are many entries here](#)
- [DP-3253](#) [Correct and improve the appearance of generic icons \(Font Awesome\) around the helpdesk portal](#)

:Bug Fixes

- [DP-3392](#) [Chat | Unable to unblock the a banned chat user](#)
- [DP-3198](#) [Reporting | Updating a dropdown variable when manipulating stats in the left column causes a page glitch](#)
- [DP-3292](#) [New ticket page errors out when a required custom field is incomplete](#)
- [DP-2611](#) [Pasting code text with spacing into a codeblock in a ticket corrupts the spaces](#)
- [DP-3329](#) [Email addresses saved in a user's profile which are not the primary email address causes an error when used to submit a ticket via the contact form](#)
- [DP-3291](#) [Unpublished guides and hidden topics or cause unexpected behaviour](#)

:API

- [DP-3305](#) [API V2: Add a 'brand' filter to /tickets and /user_chats](#)
- [DP-3363](#) [API V2: Add multiple endpoints for person usersource associations, expand ability to disassociate a usersource. New endpoints](#)

GET /api/v2/people/{parentId}/usersource_assocs CRUD Get collection of resources
GET /api/v2/people/{parentId}/usersource_assocs/counts CRUD Count list
DELETE /api/v2/people/{parentId}/usersource_assocs/{id} CRUD Delete a resource
GET /api/v2/people/{parentId}/usersource_assocs/{id} Get a resource

Includes one minor additional bug fix - **2019.5.1**

- Resolve an error in the command line if the `app/scripts/command` directory did not exist before an `.update`

Includes one minor software revision - **2019.5.2**

- Revert MPDF (PDF generation library) to a slightly previous version to ensure better backwards compatibility with older PHP versions (PHP5.5)

Includes one minor additional bug fix - **2019.5.3**

- [DP-3436](#) [Improves overall performance of the live chat widget in the portal](#)