# Deskpro 2018.3 Release

## New and Improved in 2018.3

- DP-2195 — New setting (Admin > Tickets > Settings) to require authentication to view ticket attachments. This currently only works for DB and FS storage; S3 support is coming soon.
- DP-2625 — On cloud, you can now enable social logins for agents easily (Admin > Agents > Auth & SSO). User support coming soon.
- DP-2105 — Pasting a URL into agent search box will show that thing first in the result.
- DP-2348 — Import jobs now show a summary of the last job in the admin interface
- DP-2462 — On-premise includes a new CLI command to find invalid email addresses (dp:utility:invalid-emails)
- DP-2481 — New Zapier trigger for "ticket updated"
- DP-2561 — Language packs updated; enabled new packs for Czech and Indonesian
- DP-2048 — Google auth source now allows you to filter by multiple domains

## Defects fixed

- DP-1865 — Active Directory auth source now updates user primary email address if it changes in AD
- DP-1246 — API | Attachments details are not coming in the response of Article endpoint query
- DP-1367 — JWT Login | Null Loign is displayed when you set up login with JWT
- DP-1514 — Ticket notifications based on filter which uses 'Brand' in the criteria are not working
- DP-1573 — Clicking on an article vote count causes the agent interface to freeze
- DP-2188 — Phone number matching
- DP-2242 — DB being down shows install_incomplete error to user
- DP-2258 — API Logging Tweaks
- DP-2267 — A ticket can be assigned to a chat department by default by the system
- DP-2280 — Portal styling changes are saving in the portal editor but the changes are not rendered in the live portal
- DP-2288 — Email rate limiting not applying properly
- DP-2316 — email@example.com should be a phrase
- DP-2323 — Recent Activity list -- appending instead of prepending
- DP-2335 — Prevent html entities from being converted in Snippets
- DP-2347 — Reset Helpdesk Brand Issues
- DP-2349 — Importer shouldn't modify permissions of existing users/agents
- DP-2351 — Blob could potentially have empty filename if user filename contains invalid chars
- DP-2355 — Knowledge base articles titles are not translated in various places
- DP-2379 — Deleted agents appear as normal profiles on agent side
- DP-2380 — Phone numbers are not added to ElasticSearch in real time.
- DP-2382 — Schema tool should detect MyISAM tables
- DP-2400 — Enable admin lang translations
- DP-2401 — Cannot set default team from agent preferences
- DP-2409 — Removing attachment from a field not working
- DP-2441 — Disabled agent causing request flood somehow
- DP-2443 — Exception when visiting ticket as a user
- DP-2444 — Add image button to guides
- DP-2453 — Lightbox issues
- DP-2463 — Add some more info to server report file
- DP-2464 — Cannot add note if last attachment was added by a drag and drop from the ticket
- DP-2465 — Handle empty last date activity in user chat round robin
- DP-2470 — Call to a member function getId() on null
- DP-2471 — Undefined property: DeskPRO/Bundle/ReportBundle/Dpql2/Statement/Part/FunctionCall::$rhs
- DP-2488 — V2 API: Add date_created parameter to POST /api/v2/ticket_messages
- DP-2489 — API V2: Add date_resolved parameter to POST /api/v2/tickets
- DP-2518 — "0 Unknown type `topic` error" when deleting topics

- DP-2519 — Error when internal exception render widget
- DP-2539 — Undefined index: category
- DP-2540 — UniqueConstraintViolationException sometimes when submitting ticket from widget
- DP-2549 — API issues: Exception: 0 Method `getagentteamids` is undefined
- DP-2554 — Error: Function mcrypt_create_iv() is deprecated
- DP-2555 — Fix icons in Admin / Apps
- DP-2562 — Cannot use object of type SplitResult as array
- DP-2566 — Ticket attachments blobs stay in temp status
- DP-2570 — Server error during QuickSearch
- DP-2573 — Cannot fully deselect checkbox choices when saving
- DP-2592 — Chat filter queries being run against main db
- DP-2597 — A network error while downloading remote images in emails can result in an error being logged
- DP-2612 — Download blob is marked as is_temp
- DP-2613 — Guide topics do not display if you are browsing a brand through a /brand-xyz/ preview address.
- DP-2363 — 'Agent Names' are missing in front of 'Registration' & 'Ticket Creation' records in 'Activity Stream' when two Agent is merged
- DP-189 — Refresh ticket log after forwarding a ticket message
- DP-2621 — When logged into one brand, you can access other brand portals through their preview links even if you don't have access or the brands are disabled

**Thanks for reading**

If you are using Deskpro Cloud, we will be releasing this update shortly to you.

If you are using Deskpro On-Premise, you can update your helpdesk to the latest version from your Admin Interface.