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Deskpro 2018.3.1 Release

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We're delighted to announce the release of Deskpro 2018.3.1

.Deskpro 2018.3.1 is a very minor update to address a few recent bug fixes

DP-2667 — Invalid encoding on APIv2 if any property of an entity contained an • (invalid UTF8 string (most noticible with "garbled text" in mobile apps

DP-2671 — Omni-search bar is not returning expected results (numeric ticket refs, • (person IDs, or other numeric input that existed in text

DP-2677 — Inline images from email break if attach auth enabled when ticket auth is • enabled

DP-2674 — You can now specify a withEntityId parameter on APIv2 POSTs to create • an entity with a specific ID

Thanks for reading

.If you are using Deskpro Cloud, we will be releasing this update shortly to you

If you are using Deskpro On-Premise, you can update your helpdesk to the latest version .from your Admin Interface